

Profile —

Product Designer with experience designing enterprise retail workflows and scalable user experiences across fulfillment, supply chain, and selling platforms. Skilled in systems thinking, UX strategy, and cross-functional collaboration, with a focus on simplifying complex operational experiences.

Experience —

Lowe's Companies Inc.

Charlotte, NC

Enterprise UX Product Designer

Aug 2025 - Present

- Designed enterprise UX solutions for complex retail workflows, creating user flows, wireframes, and prototypes that improved usability and operational efficiency.
- Collaborated with product managers, engineers, and cross-functional stakeholders to deliver scalable, user-centered experiences aligned with business goals.
- Conducted research and usability testing to identify pain points, inform design decisions, and optimize end-to-end associate and customer experiences.

Lowe's Companies Inc.

Charlotte, NC

Enterprise UX Content Designer

2022 - 2025

- Developed and executed content strategies for enterprise digital experiences, creating clear, user-centered content that supported complex retail workflows and business objectives.
- Collaborated with designers, product managers, and engineers to improve information architecture, interaction clarity, and overall usability across digital platforms.
- Utilized prototyping, content systems, and user feedback to deliver scalable content solutions that enhanced customer and associate experiences.

TTI Floor Care North America

Charlotte, NC

Supply Chain Manager

2021 - 2022

- Managed supply chain operations and inventory processes across high-volume retail environments, improving efficiency, logistics coordination, and operational performance.
- Led cross-functional collaboration and process improvement initiatives to optimize workflow execution, support business objectives, and enhance customer satisfaction.

Lowe's Companies Inc.

Charlotte, NC

Supply Chain Planning Analyst

2020 - 2021

- Supported vendor onboarding initiatives and cross-functional workflow improvements to enhance operational efficiency and scalable supply chain integration.

Lowe's Companies Inc.

Charlotte, NC

Inventory Replenishment Senior Specialist

2019 - 2020

- Managed inventory replenishment and purchasing operations to maintain product availability and support high-volume retail supply chain performance.

Featured Projects —

Lowe's Companies Inc.

Charlotte, NC

Pro Extended Aisle - Item & Fulfillment Services

2026

Designed configurable vendor fulfillment workflows within Lowe's Pro Extended Aisle experience, leading workflow exploration, usability testing, and responsive solutions for complex delivery scenarios.

Lowe's Companies Inc.

Charlotte, NC

Fulfillment - Staggered Delivery Comparison Tool

2025

Led UX design for a delivery comparison tool enabling associates to evaluate fulfillment options by speed, service level, truck type, and date through scalable workflows.

Design Skills —

UX Design

Interaction Design

User Research & Usability Testing

Wireframing & Prototyping (Figma, Windsurf)

Design Systems & Scalable UX

Cross-Functional Collaboration

Enterprise Product Strategy

Systems Thinking & Workflow Optimization

Content Strategy & UX Writing

Education —

Master of Arts in Communication Studies

May, 2019

University of North Carolina at Charlotte

Charlotte, NC

Bachelor of Arts in Communication Studies

May, 2017

University of North Carolina at Charlotte

Charlotte, NC

Tools —

Figma Design

Figma Make

Figjam

Jira

Windsurf

Chat GPT